



Roseberry
Primary School

Parent Guide

to Behaviour and Bullying



KIND • RESPECTFUL • RESPONSIBLE • READY

Working together

to help every child feel safe,
learn and thrive.



We care

Every child is valued, listened to and supported.



We teach

We teach positive behaviour every day through clear routines and high expectations.



We keep safe

We take every concern seriously and act quickly to keep everyone safe.



We work

We work together with families to support the best outcomes for all children.

A calm, respectful and inclusive community where everyone can succeed.



Welcome to our Parent Guide to Behaviour and Bullying.

We believe that positive relationships, clear expectations and working together with families create the best possible environment for our children to succeed.

This guide explains how we promote positive behaviour, prevent bullying and respond when concerns arise.

Our shared goal is simple: every child feels safe, respected and ready to learn.

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OUR CORE EXPECTATIONS



KIND

We treat everyone with kindness and look out for one another.



RESPECTFUL

We use polite language, listen to others and value our differences.



RESPONSIBLE

We take ownership of our actions and make good choices.



READY

We come prepared, try our best and are ready to learn.

WHERE CAN I FIND MORE INFORMATION?



ANTI-BULLYING POLICY

Full details about our approach to preventing and responding to bullying can be found in our Anti-Bullying Policy.

This includes:

- definitions and examples of bullying
- how concerns are reported and investigated
- how we support all children involved
- cyberbullying and online safety
- victimisation and prejudice-based bullying

Available on our school website or from the school office. →



BEHAVIOUR & RELATIONSHIPS POLICY

Full details about our behaviour culture, expectations and responses can be found in our Behaviour & Relationships Policy.

This includes:

- our behaviour curriculum and classroom routines
- rewards, recognition and consequences
- restorative practice and support
- reasonable adjustments for individual needs
- working in partnership with families

Available on our school website or from the school office. →



If you have any questions or concerns, please speak to your child's class teacher or contact the school office.



Thank you
for working with us.

What we stand for

Our values and expectations

At Roseberry Primary School, we believe every child has the right to learn in a **calm, safe and respectful environment**.

We teach behaviour just like we teach reading and maths.

High expectations, strong relationships and clear routines help every child succeed.

OUR VALUES



KIND

We are kind and caring.



RESPECTFUL

We show respect to everyone.



RESPONSIBLE

We take ownership of our actions.



READY

We come prepared and ready to learn.

CONFLICT OR BULLYING?

Not every disagreement is bullying. It is important we understand the difference.

TYPICAL CONFLICT

- ✓ Happens between friends or peers
- ✓ One-off or occasional
- ✓ Not planned or intentional
- ✓ Equal power
- ✓ Everyone is upset sometimes
- ✓ Can be solved with support



We help children learn, repair relationships and move forward.

BULLYING

- ✗ Repeated over time
- ✗ Intentional and hurtful
- ✗ Power imbalance
- ✗ Can be physical, verbal, online or indirect
- ✗ One person is trying to cause harm
- ✗ Makes the other person feel frightened, upset or unsafe



We take bullying very seriously. We investigate, stop it and support everyone involved.

WHAT PARENTS CAN EXPECT FROM US



WE LISTEN

We take every concern seriously.



WE INVESTIGATE

We find out what happened.



WE SUPPORT

We support all children involved.



WE ACT

We respond fairly and consistently.



WE MONITOR

We check it has stopped.



WE COMMUNICATE

We keep you informed.



We treat every child with dignity, listen, act and follow up.
Your child's safety and wellbeing are our top priority.



YOU ARE AN IMPORTANT PART OF OUR SCHOOL COMMUNITY

- ✓ Tell us early if something is worrying you.
- ✓ Work with us, not around us.
- ✓ Avoid speaking to other children or other parents.
- ✓ Together, we can help every child thrive.



Thank you
for working
together with us.



If you have any questions or concerns, please speak to your child's class teacher or contact the school office. We are here to help.



Why we have these policies

Our Behaviour and Anti-Bullying policies set out how we build positive relationships, teach children the behaviours they need for success and respond fairly and consistently when concerns arise. They help us create a culture where every child feels safe, respected and ready to learn.



Anti-Bullying Policy

Our approach to preventing and responding to bullying

We believe that every child has the right to attend school free from fear, intimidation, discrimination and bullying.

Key things you will find in our policy:

- ✓ Our relational anti-bullying framework
- ✓ Clear definitions (bullying and conflict)
- ✓ How we prevent bullying
- ✓ How we report and investigate concerns
- ✓ How we support all children
- ✓ Our approach to child-on-child abuse
- ✓ Cyberbullying and online safety
- ✓ How we work with parents and carers



Where to find more:

See the Anti-Bullying Policy, **Sections 1–16**, and **Appendices 1–10**. →



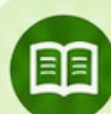
Behaviour & Relationships Policy

Our approach to teaching, modelling and supporting positive behaviour

We believe behaviour is learned. Like reading and maths, positive behaviour must be explicitly taught, practised and recognised every day.

Key things you will find in our policy:

- ✓ Our behaviour culture and values
- ✓ The behaviour curriculum we teach
- ✓ School expectations for everyone
- ✓ How we reward and recognise positive choices
- ✓ How we respond to behaviour that challenges
- ✓ How we support children with additional needs (SEND, SEMH)
- ✓ Our use of reasonable adjustments and restrictive interventions, where needed
- ✓ Our partnership with parents and carers



Where to find more:

See the Behaviour & Relationships Policy, **Sections 1–17**, and **Appendices 1–4**. →

Our promise to you



We take concerns seriously

Every concern is listened to, investigated and followed up.



We are fair and consistent

We listen to everyone and make decisions carefully.



We support every child

We help children understand, reflect and make better choices.



We work in partnership

We value your voice and work together for your child.



Thank you for being part of our school community.

Together we help every child feel safe, valued and able to thrive.



If you share a concern with us, we will act quickly to understand what has happened and support everyone involved.



Our priority is always the safety, wellbeing and learning of every child.

OUR RESPONSE – THE SIX STEPS



We will keep you informed and work with you every step of the way.

We will tell you what we can, when we can.

WE SUPPORT ALL CHILDREN



If your child has been hurt

We will make sure they feel safe, listened to and supported.



If your child has shown the behaviour

We will help them understand the impact of their actions, make better choices and heal relationships.



We hold everyone to high expectations while giving the right support to help every child succeed.

YOU CAN HELP BY



Telling us early if something is worrying you.



Working with us, not around us.



Avoiding contact with other children or parents.



Talking to your child about kindness, respect and making good choices.



Supporting the school's decisions and consequences.



IMPORTANT

Please do not approach other children or their families. It can make the situation worse and may put children at risk.



We are here to help.

Together, we can solve problems and keep our school community safe.

WHERE CAN I FIND MORE INFORMATION?



ANTI-BULLYING POLICY

Full details about how we prevent bullying, investigate concerns and support all children.

See Sections 7–15 and Appendices 1–6 →



BEHAVIOUR & RELATIONSHIPS POLICY

Full details about our behaviour culture, classroom routines, consequences and support.

See Sections 7–14 and Appendices 1–4 →



If you have any questions or concerns, please speak to your child's class teacher or contact the school office. We are here to help.



Thank you
for working with us.

We believe that working together is the best way to support your child.
If something is worrying you, please contact us so we can help.

HOW TO CONTACT US



Speak to your child's class teacher

The first point of contact for most concerns.



Call the school office

01642 360520

Office hours: 8.30am – 4.00pm
(Monday to Friday, term time)



Email

roseberry@roseberryprimary.org.uk



Request a meeting

We are happy to arrange a time
to talk in person.



Use the 'Contact Us' form

Available on our school website:
www.roseberryprimary.org.uk



Please share concerns early so we can
support your child and prevent problems
from getting worse.

WHAT WE WILL DO



We will listen

We will listen carefully and take
your concern seriously.



We will act quickly

We will respond as soon as possible
and start looking into the concern.



We will be fair

We will speak to everyone involved
and gather information carefully
and fairly.



We will keep you informed

We will let you know what is happening
and what we are doing to help.



We will support all children

We will support the child who has been
hurt and the child who displayed the
behaviour.



We will follow up

We will check that the problem has
stopped and keep providing support
if needed.



If you are not happy

If you feel your concern has not been resolved, please contact the school office.
We will talk you through the next steps and how we can work together to find a solution.



PLEASE HELP US BY



Telling us as soon as possible

Early information
helps us support
your child quickly.



Working in partnership with us

Together, we can find
the best solution for
your child.



Allowing us time to investigate

We need time to
gather information
and act fairly.



Avoiding contact with other children or parents

Please let us handle it.
This can make things
worse for children.



Talking to your child about kindness

Kind words at home
help children make
good choices.



We are here to help.

Our goal is to keep every child safe, happy and able to learn.
Thank you for working with us.



Together, we can solve problems
and keep our school community
strong.

WHERE CAN I FIND MORE INFORMATION?



ANTI-BULLYING POLICY

Full details about how we prevent bullying,
investigate concerns and support all children.

See Anti-Bullying Policy:
Sections 7–10 and Appendices 1–6



BEHAVIOUR & RELATIONSHIPS POLICY

Full details about our behaviour approach,
responses and working with parents.

See Behaviour & Relationships Policy:
Sections 9 & 17 and Appendices 1–4



Thank you
for working
with us.



If you have any questions or concerns, please speak to your child's class teacher
or contact the school office. We are here to help.



Kindness. Respect. Responsibility.
Together we flourish.